

# Agent Login/Logout

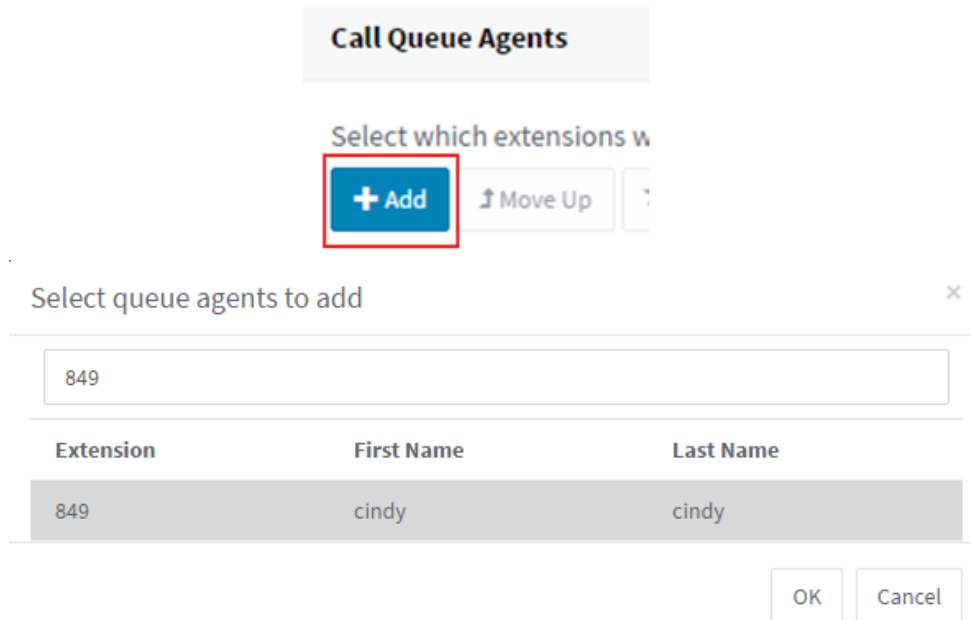
## V1.0

## Over View

When someone make a call to the queue, the extensions in the queues will ring followed a principle if they are logged in. You also can logout the queue when you didn't want to receive any call by the queue.

## How to Config

1, Chose a queue, add your extensions to the queue. If your extension is already in the queue, Please skip this step.



Call Queue Agents

Select which extensions w

+ Add   ↑ Move Up   ↓ Move Down

Select queue agents to add

849

Extension	First Name	Last Name
849	cindy	cindy

OK   Cancel

2, Configure Agent Login / Logout on the extension's BLF page.



Agent Login/Logout

Agent Login/Logout

OUT

OUT

IN

3, Click the **OK** button to complete the configuration and re-provision the phone.



## How To Use

If you press the “IN” button, the extension will login the queue, when someone calls the queue number, your phone will ring.

If the extension have already login the queue, Press the “OUT” button will make the extension logout from the queue. Then others can not call you by queue number.